

18 Tower Lane New Haven, CT 06519 Tel (203) 772-1816 Fax (203) 777-5921 www.towerone.org

Date:January 10, 2022To:Residents, Caregivers, Families, and FriendsFrom:Gustave (Gus) Keach-Longo, President/CEO

RE: COVID-19 Update

We have completed our first week of COVID testing and I wanted to give you a recap, to help underscore why testing is so important right now at The Towers.

Testing results showed that 14 of our residents and dozens of staff, caregivers, family members tested positive. We expected this given the above 25% rate in our area. Having this information is key to our success in staying safe. Murphy Medical staff worked diligently to consult with all those who tested positive and with our protocols in place, we hope to ward off any community spread.

However, now is the time to be even more diligent with mask wearing. We need everyone to stay a "GUS" apart and keep those cute noses covered! Wearing a mask as a chin lift does not count! Wear your masks whenever you are outside of your apartment or have another person in your apartment with you. If you show any signs and symptoms, please contact your Resident Services Coordinator (RSC) or Glenn Gordon at 203-772-1816 x291 or glenn@towerlane.org. With Dawn Owens leaving The Towers at the end of this week to move back to her family in Kansas City, Glenn willingly volunteered to take over Dawn's COVID-related responsibilities. We have been calling Dawn our "COVID QUEEN." Now she is passing on this honor to Glenn. Soon enough I'm sure he will earn the title of "COVID KING."

Residents' Tests Results

As in the past, Murphy Medical will *ONLY* be contacting those residents who have tested positive. With a majority of our residents testing negative, it is not feasible for them to contact every resident with their results. If you have not heard back from Murphy Medical within 48 hours of being tested, it means that you are negative. However, if you do have a concern or need a copy of your results for any reason, please contact Glenn.



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TESTING SCHEDULE

As a reminder, Murphy Medical has revised their testing days and times. They are as follows:

Staff, caregivers, family members test on:

Tuesdays, 9:00 am – 6:30 pm AND Wednesdays, 9:00 am – 4:00 pm

Residents will continue to be tested on Wednesdays, in their apartments, 9:00 am – 4:00 pm.

Please remember that Murphy Medical is mandating that any staff, caregiver, family member needing to be tested must register on their website **ON A WEEKLY BASIS**.

Please be aware this mandate excludes residents.

PLEASE NOTE: YOU NEED TO MAKE YOUR WEEKLY APPOINTMENT NO LATER THAN 10:00 AM ON MONDAY MORNING OF THE WEEK YOU ARE TESTING.

Keep going my friends. From what I am hearing, by early next month we should start to see numbers of COVID cases decrease. Hang in there. HUGS!

Staying Strong, Staying Safe and Staying Connected! -- Gus