
Date: January 6, 2022
To: Caregivers, Families, and Friends
From: Gustave (Gus) Keach-Longo, President/CEO

RE: **COVID-19 Update – Murphy Medical Testing Process – IMPORTANT UPDATE**

Due to Murphy Medical having a limited staff and many more steps to complete for each test, we've had to revise our testing days and times. The new ones are as follows:

Staff, caregivers, family members, etc. can test on Tuesdays, 9:00 am – 6:30 pm

AND

Wednesdays, 9:00 am – 4:00 pm

This is a change from our previous testing days and times and gives you another day to come and be tested.

Residents will continue to be tested on Wednesdays, in their apartments, from 9:00 am – 5:00 pm.

Please remember that Murphy Medical is mandating that any staff, caregiver, family member, etc. needing to be tested register on their website **ON A WEEKLY BASIS**. Please be aware this mandate excludes residents.

PLEASE NOTE: YOU NEED TO MAKE YOUR WEEKLY APPOINTMENT NO LATER THAN 10:00 AM ON MONDAY MORNING OF THE WEEK YOU ARE TESTING.

ALSO – IF YOU'VE ALREADY REGISTERED FOR APPOINTMENTS IN THE FUTURE, PLEASE GO IN AND MAKE NEW APPOINTMENTS; PREVIOUSLY SCHEDULED APPOINTMENTS HAVE BEEN CANCELLED BY THE SYSTEM

Registration Process:

1. Register at coronatestct.com (scroll down a bit and click on "Register Here").
2. First timers need to select "Registering to Take a COVID Test;" if you are a returning patient you will select "updating your information/symptoms." This is also what you will choose on a weekly basis, after you have registered for the first time.
3. Select the type of test – you should select whichever pertains to you (i.e., "might have been exposed" or "I have symptoms").

4. Select the location which is “Towers Staff” or “Towers Resident.”
5. Once registration is complete you will receive an email from Murphy Medical. Numerous sites will be listed in the email from which to choose your appointment time. Make sure to select the link under the **Towers Staff** location and choose the date and time of testing at the Towers site ONLY (see example below).

SAMPLE OF EMAIL YOU WILL RECEIVE AFTER REGISTERING: SCROLL DOWN TO THE TOWERS LOCATION –

Towers Staff ONLY: 18 Tower Lane New Haven, CT

Tuesdays 9:00 am – 6:30 pm & Wednesdays 9:00 am - 4:00 pm

To see times available at just this site, click <https://MurphyMed.as.me/towersstaff>

DO NOT CLICK ON THE ABOVE LINK FROM THIS EMAIL TO MAKE AN APPOINTMENT. YOU NEED TO GO TO CORONATESTCT.COM TO MAKE AN APPOINTMENT.

6. On the day of your first appointment you MUST bring your ID and insurance card; after the first visit you just need to have your ID (Drivers’ License or State ID preferred).
7. If anyone runs into any issues, please email christopher@greenwichdocs.com

We do understand it might not be possible for everyone to be registered this week. However, starting next week, Murphy Medical staff will expect anyone coming to the building to be tested (**other than residents**), and be registered beforehand. In addition, we do understand not everyone has access to the internet. If you need to register on-site, someone from Murphy Medical will help. However, please make sure to leave yourself much more time on testing day if you will need to register here at The Towers.

In addition, if someone cannot make it to The Towers for testing, Murphy Medical does have other testing sites. You need to register on-line at coronatestct.com and it will guide you to those additional sites for you to make an appointment. If you need a same day appointment and there are none available, please reach out to Lina Mendoza at 203-658-6540. Let her know you’re associated with The Towers and she will try her best to get you an appointment as soon as possible.

We do understand this is a change in process how testing was previously conducted at The Towers. However, pre-registration will help streamline the process and allow you to get tested, get your results, and get on your way quicker.

Hang in there folks—we will get past this.

Staying Strong, Staying Safe and Staying Connected! -- Gus