



8/20/2024

## **Special Project Updates and General Timelines**

There are a few special projects that have been added to the overall scope of the ground floor renovation and just about all of them are going to take effect in late August. We wanted to reach out and give a brief overview and timeline of each.

### **Tower One Entrance Gate, Pedestrian Entrance & Bollards**

We're happy to report that we're very close to opening back up our main entrance; with some enhancements for both vehicles and pedestrians. The goal of the project was to move the pedestrian walkway further away from traffic and to put systems in place so that we have added layers of securing our campus, as well as knowing better who is present, in case of an emergency.

The bollards and boulders are now installed; awaiting some decorative river rock to finish the aesthetics of the project. Paved curbing is scheduled for next week.

The gate swing arms are installed and the last piece of the puzzle is to install the intercom box that all drivers need to "buzz in" with to gain access to our campus (a camera will be mounted on the box, giving us clear view of the license plate and driver. The wiring for this is complicated and multiple vendors are working collaboratively toward the goal of having this completed by the end of August.

### **Tower One Elevator Modernization Project**

Funded through State of Connecticut Housing Authority funds, we are thrilled to be able to renovate the two older, side by side elevators in Tower One. Starting Monday, 8/26/2024, preliminary work/testing will be done during the daytime hours (roughly 7:00am to 3:00pm) and those two elevators will be down intermittently. We recommend using the larger single car if you find the wait for the side by side cars is too long.



***Starting Tuesday, 9/3/2024, one of the elevator cars will be taken offline until work on that car is completed. This will take a few months.***

Once the first car is completed, the other will follow suit and be offline for a few months while it undergoes its upgrade.

Our goal, which we've made very clear to the vendor, is that we have 2 working elevators in Tower One at all times during the project.

### **Fire Alarm System Upgrade**

Also funded from the Housing Authority funds, we have been working in both Tower One and Tower East to upgrade the Fire Alarm System.

This upgrade will allow both sides of the community to share one alarm system and convey information more quickly to emergency responders when they arrive on campus.

This work will continue throughout the month of August and well into September, with the only potential disturbance to the community being when the vendor needs to test the horn strobes.

We'll be sure to use written notices or our VoiceFriend system (who doesn't love hearing from Dean?) to give everyone a heads up about the noise during testing.

### **PERS Pendant Upgrade**

Through an Area Agency on Aging grant we're further enhancing our PERS (Personal Emergency Response System) pendant and pull cord system.

Much of this work will happen behind the scenes through computer server enhancements and common area repeaters, but there will be the potential for our vendors to need access to the apartments to test and re-map the pull cords and/or pendants.



THE TOWERS  
AT TOWER LANE

# CONSTRUCTION UPDATES

We'll send direct communication about this closer to the date of the testing, but we've been told by our vendor that it will happen around the second week of September 2024.

This enhancement will further position The Towers pendants as the best choice among pendants, as they will give our in-house Front Desk Officers location information and allow us to continue to improve response time (which is already well below what a GPS pendant can offer).

## **Towers ATM Machine**

After the departure of Key Bank, one request that we heard loud and clear was for an ATM on campus. We've been working on this project for some time and are pleased to announce that we have been able to weave one into the project scope of the renovation.

Our ATM will be located next to the Vine Gift Shop, along with a second laundry card machine. We expect this ATM to be up and running about mid-October 2024. Much like all private party ATMs there will be a fee associated with using our ATM machine and we're working through all that now, so that we're ready in mid-October when we roll this out.

## **Wrapping Up**

As always, we are so appreciative of everyone reading these updates and continuing to walk this path of enhancement and improvement with our team.

Jesse Wescott

Vice President – The Towers at Tower Lane